Accessibility Conformance and Remediation Form

Instructions

This form serves as a means for auditors and vendors to document accessibility gaps associated with AIMT products and to indicate plans for addressing these gaps in the future.

We ask you to complete the form provided on the next page as follows:

1. **Product/Vendor Information:** Provide the information requested
2. **Issue Description:** List each major accessibility issue for the product Including the following:
    a. Gaps identified from the WCAG 2.1 A & AA guidelines, Voluntary Product Accessibility Template (VPAT) and EPUB3 Accessibility Guidelines (if applicable)
    b. Gaps identified in other product support documentation
    c. Gaps identified by a third-party accessibility evaluation report (if available)
3. **Current Status:** Enter one of the following values:
    a. Open: The issue has not yet been resolved
    b. Closed: The issue has already been resolved
    c. I/P: The issue is currently under investigation
    d. Other
4. **Disposition:** Enter one of the following values:
    a. Planned: The issue will be resolved
    b. Deferred: The issue will not be resolved
    c. I/P: The issue is currently under investigation
    d. Other
5. **Remediation Timeline:** Enter when you anticipate that the issue will be resolved
6. **Available Workarounds (for the vendor only)**: Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
7. **Comments (optional)**: Provide details/description regarding the issue
8. **Additional Information (optional)**: Provide any additional discussion regarding accessibility plans

Form

Vendor/Product Information

Vendor Name	William S. Hein & Co., Inc.
Product Name	HeinOnline
Product Version	N/A
Completion Date	9/10/2026
Contact Name/Title	HeinOnline Support
Contact Email/Phone	support@heinonline.com

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Some pages lack headings	Open	Planned	Ongoing	Linear navigation	As pages are brought to our attention/found internally we will address heading inconsistencies
Filtering search results may require extra keystrokes	Open	I/P	2026 Q4	Extra keystrokes	Filtering search results may require extra keystrokes to access elements.
Login error not automatically read aloud	Closed	I/P	2026 Q4	Extra keystrokes	Login message is screen-readable, but does not automatically get focus right away
Volume toggles missing ARIA state	Closed	I/P	2026 Q4	N/A	volume toggles don't read "expanded" or "collapsed" aloud
Field descriptions not specific	Open	I/P	2026 Q4	N/A	Purpose of the "description" field varies between databases.
Advanced search fields not labeled	Closed	I/P	2026 Q4	Refer to field descriptions from dropdownson left	The advanced search fields say to "type in text" whether title, author, section, etc... are selected.
Zooming in 200% on pages with content	Closed	I/P	2026 Q4	Download PDF	content and images can become difficult to view when zoomed beyond approximately 175%
Unsupported or prohibited ARIA attributes	Open	I/P	2026 Q4	N/A	Some elements contain unsupported ARIA attributes

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Screen Reader Functionality for Articles that are Indexed and not full text	Closed	I/P	2026 Q4	N/A	“pink” search results have text that states “full text not currently available...”, but it’s not automatically read aloud.
Duplicate link names	Closed	I/P	2026 Q4	N/A	Home page contains duplicate link names ("show more", etc.)

Additional Information:
(Enter additional information in the space provided here.)